# MED D - 2024 Aetna/Med D EGWP Client Changes

[District Council 37 (DC37) - PDP](#_Toc160189046)

[New York](#_Toc160189047)

[Yale University](#_Toc160189048)

[New for 2023](#_Toc160189049)

[Related Documents](#_Toc160189050)

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| District Council 37 (DC37) - PDP |

* Renewing client for 2024.
* Client remains very, very sensitive to service issues.
* Be very vigilant when assisting all beneficiaries.
* Handle the call with “kid gloves”, take time to understand what the retiree is asking.
* Customer is paternalistic, while also concerned about costs.
  + They fight for their beneficiaries to have access to affordable drug coverage.
* 50,000 beneficiaries - Aetna’s largest Part D customer
* Standalone PDP
* Plan Design:
  + Preferred network
  + 5 tier
  + GRP A1 Plus (generic drugs are not commingled on brand-labeled tiers)
  + Government minimum in Gap; standard catastrophic
* 2023 Drug Pricing Estimator Tool: <https://dc37.destinationrx.com/compare/MDC/2023>
* 2024 Drug Pricing Estimator Tool: <https://dc37.destinationrx.com/compare/MDC/2024>

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| New York |

* The New York Department of Financial Services requires inclusion of mandated benefits for PDP clients that are headquartered in New York.
  + All beneficiaries in these plans will have this coverage, regardless of the beneficiaries’ actual residence/address.
* Mandated benefits are included in the plan build as supplemental or coverage.
  + Beneficiary will pay Supplemental Benefit cost share of preferred generic or preferred brand (except for coverage with defined cost share, Example: $0 contraceptives).
  + Refer to the [2024 Standard Aetna Med D – Care Coverage Grid All Plans](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=14427bca-71ea-4a7c-819a-02392277faa3) for additional details.
* This coverage includes:
  + $0 contraceptive drugs and devices.
  + Enteral formulas, including OTC (Boost, Ensure), including coverage for claims from foreign pharmacies in Canada and Mexico (paper claim submission process).
* NY Mandate clients will be under carrier X9351 AETNA SSI NY MANDATE Groups Include:

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| ADVANCE PUBLICATIONS, INC |
| BULOVA CORPORATION |
| DISTRCIT COUNCIL 37 HEALTH PLAN |
| EDO CORPORATION |
| MACANDREWS & FORBES HOLDINGS, INC. |
| STERLING NATIONAL BANK |
| THE BOSTON GLOBE |
| WESTCHESTER COUNTY HEALTHCARE CORP |

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| Yale University |

* Renewing on Aetna MAPD for 2024. Do not advise their benefits are terming. Assist with any questions regarding their 2023 plan and if they have questions about their 2024 plan, please refer them to the number on the back of their 2024 Member ID card or warm transfer them to the number on the Yale MAPD CIF.

Refer to [2024 Standard Aetna Med D – Care Coverage Grid All Plans](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=14427bca-71ea-4a7c-819a-02392277faa3).

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| New for 2023 |

Aetna SSI Federal Employees Health Benefits Plan (FEHBP)

Carriers X9368/X9393

* This client is a BSwift/Benefit Administration - Enrollment/Eligibility calls are warm transferred to BSwift/Benefit Administration at 855-660-1810
* New members were previously enrolled in the Aetna Commercial Federal Employees Health Benefits
* New Aetna - SilverScript Prescription Member ID cards will be sent to members. They will have separate Medical Benefit ID cards to use for their medical benefits.
* Plans have a $2,000 MOOP. Once members pay $2,000 out-of-pocket including for Non-Part D drugs, the plan will pay full cost and member will pay $0.
* There are 3 different plans, but they all have the same pharmacy network, formulary, riders, MOOP and Tier 1 - $0 cost share.

Some groups may require that we process their premium billing. Refer to [Aetna MED D - SilverScript - Premium Billing General Information, Processes & Document Index](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=7072bae5-b9f6-4141-991f-9b3d11e7a5bd).

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| Related Documents |

**Abbreviations/Definitions:** [Abbreviations / Definitions](file:///C:\Users\QCPV885\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\MD6S68ZD\CMS-2-017428)

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